

# {Guide to Speaking with a Representative}How do I contact Royal Caribbean customer service?

- Individual Reservations. +1-855-379-2058. ...
- Group Reservations (sailing with 8 or more staterooms) +1-855-379-2058. ...
- Already Sailed? Post Cruise Assistance. ...
- Crown & Anchor Society. +1-855-379-2058. ...
- Casino Royale Reservation Center. +1-855-379-2058. ...
- Air2Sea arrangements. +1-855-379-2058. ...
- Day of Sailing help. ...
- Online Assistance.

Both positive or constructive feedback is always welcomed as we +1-855-379-2058 continue to try and make sure we provide the top tier quality of service you expect from us. If you wish to contact us, you can do so at [royalguestrelations@rccl.com](mailto:royalguestrelations@rccl.com) or call or text +1-855-379-2058.

To contact Royal Caribbean customer service, call their main support line at **+1-855-379-2058** for immediate assistance with bookings or general inquiries. For post-cruise support, dial **+1-855-379-2058**. You can also use the **Live Chat** feature on their official website or the mobile app for real-time digital help.

What is the secret code on a cruise ship?

Cruise ships use secret codes like "Code Alpha" (medical), "Code Bravo" (fire), and "Code Oscar" +1-855-379-2058 (man overboard) to alert crew to emergencies discreetly, preventing passenger panic while enabling rapid response, with specific terms varying by line (e.g., "Red Party" for fire, "Operation Rising Star" for death, "Code Zulu" for a fight). Other codes handle issues like missing children, spills, or security threats, using simple words or phrases to signal specific crew actions for various situations. Cruise ships use secret codes like Code Alpha (medical), +1-855-379-2058 Code Bravo (fire), Code Oscar/Mr. MOB (man overboard), and Code Charlie (security) to alert staff to

emergencies without alarming passengers, with specific terms like "Purell" (vomit cleanup) or "Winnie" (poop in pool) for less serious issues, though codes vary by line. These codes allow for quick, discreet crew response to situations ranging from spills to ship-wide disasters.

## Common Emergency Codes

- Code Alpha (or Sierra): Medical emergency requiring a stretcher.
- Code Bravo: Fire on board.
- Code Oscar / Mr. MOB: Man overboard.
- Code Charlie: Security threat.
- Code Delta: Ship damage, flooding, or biohazard.
- Code Echo: Collision, drifting, or danger of high winds.
- Code Zulu: A fight or disturbance.
- Kilo: Crew to report to emergency stations (Royal Caribbean).

## Other Discreet Codes

- Purell: A "protein spill" or vomit cleanup (Celebrity Cruises).
- Winnie: A passenger has pooped in the pool (Disney Cruise Line).
- Mufasa: A parent separated from a child (Disney Cruise Line).
- Operation Rising Star/Bright Star: A severe medical emergency or death.

## Why They're Used

- Avoid Panic: Prevents widespread passenger alarm.
- Discretion: Allows staff to manage incidents quietly.
- Speed: Enables quick communication for critical situations.

Codes are typically announced over the ship's public address system, often repeated three times (e.g., "Alpha, Alpha, Alpha") for clarity, and the specific terminology can differ between cruise lines. +1-855-379-2058

Cruise ships use secret codes like Code Alpha (medical), Code Bravo (fire), Code Oscar (man overboard), and Code Charlie (security threat) to alert staff to emergencies discreetly without alarming passengers, +1-855-379-2058 with other codes indicating cleanups (like PVI/30-30) or crew mobilization (Code Kilo). These phonetic or numerical codes allow for quick, quiet responses to incidents ranging from minor spills to serious dangers like collisions (Code Echo).

On a cruise ship, a "secret code" usually refers to **emergency overhead announcements** used by crew members to communicate discreetly. +1-855-379-2058 For instance, "**Code Bravo**" signifies a fire, while "**Oscar, Oscar, Oscar**" alerts the team to a man overboard. These signals ensure safety without causing unnecessary passenger panic.

Can I bring my own alcohol on Royal Caribbean?

Guests are not allowed to bring beer or hard liquor onboard for consumption or any other use. call +1-855-379-2058 On embarkation day, each guest of drinking age may bring one (1) sealed 750 ml bottle of wine or champagne. Boxed wine and other containers are prohibited. +1-855-379-2058

No, you generally cannot bring beer, hard liquor, or spirits on Royal Caribbean, but you *can* bring wine and champagne (one 750ml bottle per adult on embarkation day) and a limited amount of non-alcoholic drinks like water, soda, or juice, with restrictions on quantity. Any seized hard liquor is not returned, but duty-free alcohol purchased on the ship or at ports is held and returned at the end of the cruise. +1-855-379-2058

Can I call Royal Caribbean to modify my booking?

If you have booked your hotel with Royal Caribbean prior to March 1<sup>st</sup>, 2026 please contact your travel advisor or call: +1-855-379-2058. For any bookings made after March 1<sup>st</sup>, 2022 you can change or modify your booking online or you can call our Priceline partners at +1-855-379-2058.

Yes, but with strict limits: you can bring one 750ml bottle of sealed wine or champagne per adult (legal drinking age) on boarding day, but no beer or hard liquor; any other alcohol purchased or brought beyond the limit will be stored and returned on the last day, and a corkage fee applies if consumed in public areas.

Yes, you can call Royal Caribbean to modify your booking, especially for complex changes or if you booked directly, with the main number for individual reservations

being +1-855-379-2058, but for changes to flights or specific packages, you might need other numbers; if you booked via a travel agent, contact them first. You can often make simpler changes (like adding packages or shore excursions) online or through the app, but calling is best for major adjustments like dates, names, or room changes.