

# +1-844-962-3246 American Airlines Seoul Office

American Airlines serves passengers traveling to and from Seoul primarily through Incheon International Airport (ICN). American Airlines does not operate a public walk-in downtown Seoul ticket office. Most passenger services are handled at the airport or through official phone and online support channels.

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## **American Airlines Seoul Office** (Airport-Based Services)

### **Primary Airport:**

### **Incheon International Airport (ICN)**

272 Gonghang-ro, Jung-gu  
Incheon 22382  
Republic of Korea

American Airlines operates international services from Incheon International Airport, handling check-in, ticketing, and passenger assistance at designated counters within the international departures terminal.

**⚠ Important:** There is no separate city-center ticket office in Seoul. For ticketing, check-in, baggage, and same-day travel issues, visit American Airlines counters at Incheon International Airport (ICN), or use official support channels.


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## **American Airlines Seoul Contact Details**


### **Customer Service Phone (International – 24/7):**

 +1-844-962-3246 — American Airlines reservations & customer support

### **General Email:**

 [customer.relations@aa.com](mailto:customer.relations@aa.com) — general customer and corporate inquiries

### **Official Website:**

 <https://www.aa.com> — bookings, online check-in, manage trips, flight status, refunds, and help center

### **Office / Counter Hours:**

Airport counters typically open several hours prior to scheduled departures and operate according to flight schedules. Hours may vary depending on departure times.

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## **American Airlines Operations in Seoul**

### ✈ **Incheon International Airport (ICN)**

- Major international gateway serving Seoul
  - Long-haul transpacific flights to the United States
  - Premium cabin services available for eligible passengers
  - Dedicated check-in counters for Business and premium travelers
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### **Services Available at American Airlines Seoul (ICN) Counters**

At American Airlines service desks and counters at Incheon International Airport, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Check-in and boarding pass issuance
- ✓ Flight changes, cancellations, and same-day rebooking
- ✓ Baggage services (lost, delayed, or damaged luggage)
- ✓ International travel document verification
- ✓ Special assistance (wheelchairs, medical needs, unaccompanied minors)
- ✓ AAdvantage loyalty program inquiries
- ✓ Seat selection, upgrades, and cabin class changes

Due to international travel requirements, passengers are advised to arrive at least 3 hours before departure.

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### **International & Long-Haul Flights from Seoul**

From Seoul, American Airlines operates long-haul transpacific services connecting passengers to the United States and onward destinations across:

- North America
- Caribbean
- Latin America
- Domestic U.S. connections via hub airports

Passengers should verify departure terminals and check-in times prior to arrival.

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### **Alternative & Online Support Options**

If visiting the airport is not convenient, American Airlines offers multiple support options:

- 24/7 Phone Support: +1-844-962-3246
- Online Help Center & Live Chat: Available via [aa.com](https://www.aa.com)
- American Airlines Mobile App: Manage bookings, seat changes, upgrades, flight status, and real-time alerts

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## What You Can Do at Each Location

Location	Main Purpose
American Airlines ICN Counters	Check-in, baggage services, boarding passes, international travel assistance
American Airlines Customer Support (Phone/Online)	Booking changes, cancellations, refunds, general inquiries
American Airlines Website & Mobile App	Online check-in, manage trips, flight status, AAdvantage

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## Summary

- American Airlines Seoul Office: Airport-based (ICN)
- Primary Airport: Incheon International Airport (ICN)
- Customer Service Phone: +1-844-962-3246 (24/7)
- Email: [customer.relations@aa.com](mailto:customer.relations@aa.com)
- Website: <https://www.aa.com>
- Best for Passengers: In-person support at Incheon International Airport counters or official phone/online assistance