

+1-844-962-3246 American Airlines New York Office

American Airlines serves passengers traveling to and from the New York metropolitan area primarily through **John F. Kennedy International Airport (JFK)** and **LaGuardia Airport (LGA)**. American Airlines does **not operate a public walk-in downtown New York City ticket office**. Most passenger services are handled at the airport or through official phone and online support channels.



American Airlines New York Office

(Airport-Based Services)

Primary Airports:

John F. Kennedy International Airport (JFK)

JFK Access Rd, Queens, NY 11430, USA

American Airlines operates mainly from Terminal 8, its largest hub in the Northeast, handling check-in, ticketing, and passenger assistance for domestic and international flights.

LaGuardia Airport (LGA)

Queens, NY 11371, USA

American Airlines operates from Terminal B, providing domestic and regional services, check-in, and baggage support.

⚠️ Important: There is no separate city-center ticket office in New York City. For ticketing, check-in, baggage, and same-day travel issues, visit American Airlines counters at JFK or LGA, or use official support channels.

American Airlines New York Contact Details

Customer Service Phone (U.S. – 24/7):

 +1-844-962-3246 — American Airlines reservations & customer support

General Email:

 customer.relations@aa.com — general customer and corporate inquiries

Official Website:

 <https://www.aa.com> — bookings, online check-in, manage trips, flight status, refunds, and help center

Office / Counter Hours:

Airport counters generally operate from early morning to late night, aligned with flight schedules. Hours may vary by terminal and departure times.

American Airlines Operations in New York

John F. Kennedy International Airport (JFK)

- Primary American Airlines hub in the Northeast
- Extensive domestic and international operations
- Flagship First Dining & Admirals Club lounges available for eligible passengers

LaGuardia Airport (LGA)

- Major domestic and regional hub
- Short-haul and business-focused routes
- Admirals Club lounge available

Newark Liberty International Airport (EWR)

- American Airlines does not operate major scheduled services here
- Passenger services handled by other carriers



Services Available at American Airlines New York (JFK & LGA) Counters

At American Airlines service desks and counters, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Check-in and boarding pass issuance
- ✓ Flight changes, cancellations, and same-day rebooking
- ✓ Baggage services (lost, delayed, or damaged luggage)
- ✓ International travel document verification
- ✓ Special assistance (wheelchairs, medical needs, unaccompanied minors)
- ✓ AAdvantage loyalty program inquiries
- ✓ Seat selection, upgrades, and cabin class changes

Passengers are advised to arrive **3 hours before international departures** and **2 hours before domestic flights**.



International & Domestic Flights from New York

From JFK and LGA, American Airlines operates flights to:

- Europe
- South America
- Caribbean
- Canada
- Select transcontinental premium U.S. routes



Alternative & Online Support Options

If visiting the airport is not convenient, American Airlines offers multiple support options:

- 24/7 Phone Support: +1-844-962-3246
- Online Help Center & Live Chat: Available via aa.com
- American Airlines Mobile App: Manage bookings, seat changes, upgrades, flight status, and real-time alerts



What You Can Do at Each Location

Location	Main Purpose
American Airlines JFK Counters (Terminal 8)	Check-in, baggage services, boarding passes, international travel assistance
American Airlines LGA Counters (Terminal B)	Domestic check-in, regional services, boarding passes
American Airlines Customer Support (Phone/Online)	Booking changes, cancellations, refunds, general inquiries
American Airlines Website & Mobile App	Online check-in, manage trips, flight status, AAdvantage



Summary

- **American Airlines New York Office:** Airport-based (JFK & LGA)
- **Primary Terminals:** JFK Terminal 8, LGA Terminal B
- **Customer Service Phone:** +1-844-962-3246 (24/7)
- **Email:** customer.relations@aa.com
- **Website:** <https://www.aa.com>
- **Best for Passengers:** In-person support at JFK or LGA counters, or official phone/online assistance