

# +1-844-962-3246 American Airlines Chicago Office

American Airlines serves passengers traveling to and from Chicago primarily through **O'Hare International Airport (ORD)**. American Airlines does **not operate a separate downtown Chicago ticket office**. Most passenger services are handled at the airport or through official phone and online support channels.

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## American Airlines Chicago Office

*(Airport-Based Services)*

### Primary Airport:

#### O'Hare International Airport (ORD)

10000 W O'Hare Ave,  
Chicago, IL 60666, USA

American Airlines operates a major hub at O'Hare Airport, handling domestic and international flights, check-in, ticketing, and passenger assistance at designated terminals.

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⚠ **Important:** There is no separate city-center ticket office in Chicago. For ticketing, check-in, baggage, and same-day travel issues, visit American Airlines counters at O'Hare Airport, or use official support channels.

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## American Airlines Chicago Contact Details

### **Customer Service Phone (U.S. – 24/7):**

☎ +1-844-962-3246 — American Airlines reservations & customer support

### **General Email:**

✉ customer.relations@aa.com — general customer and corporate inquiries

### **Official Website:**

🌐 <https://www.aa.com> — bookings, online check-in, manage trips, flight status, refunds, and help center

### **Office / Counter Hours:**

Airport counters typically open several hours prior to scheduled departures and operate according to flight schedules. Hours may vary depending on departure times.

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## **American Airlines Operations in Chicago**

### **✈ O'Hare International Airport (ORD)**

- Major domestic and international hub for American Airlines
  - Extensive flight network across the U.S. and international destinations
  - Admirals Club and Flagship lounges available for eligible passengers
  - Dedicated check-in counters for Business and premium travelers
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## **American Airlines Chicago (ORD) Counters**

At American Airlines service desks and counters at O'Hare Airport, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Check-in and boarding pass issuance

- ✓ Flight changes, cancellations, and same-day rebooking
- ✓ Baggage services (lost, delayed, or damaged luggage)
- ✓ International travel document verification
- ✓ Special assistance (wheelchairs, medical needs, unaccompanied minors)
- ✓ AAdvantage loyalty program inquiries
- ✓ Seat selection, upgrades, and cabin class changes

Passengers are advised to arrive **2 hours before domestic flights** and **3 hours before international departures**.

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## International & Domestic Flights from Chicago

From O'Hare, American Airlines operates flights to:

- Domestic U.S. destinations
  - North America, Caribbean, and Latin America
  - Europe and select long-haul international routes
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## Alternative & Online Support Options

If visiting the airport is not convenient, American Airlines offers multiple support options:

- 24/7 Phone Support: +1-844-962-3246
  - Online Help Center & Live Chat: Available via aa.com
  - American Airlines Mobile App: Manage bookings, seat changes, upgrades, flight status, and real-time alerts
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## What You Can Do at Each Location

**Location**

**Main Purpose**

American Airlines ORD Counters	Check-in, baggage services, boarding passes, domestic & international travel assistance
American Airlines Customer Support (Phone/Online)	Booking changes, cancellations, refunds, general inquiries
American Airlines Website & Mobile App	Online check-in, manage trips, flight status, AAdvantage

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## Summary

- **American Airlines Chicago Office:** Airport-based (ORD)
- **Primary Airport:** O'Hare International Airport (ORD)
- **Customer Service Phone:** +1-844-962-3246 (24/7)
- **Email:** [customer.relations@aa.com](mailto:customer.relations@aa.com)
- **Website:** <https://www.aa.com>
- **Best for Passengers:** In-person support at ORD counters or official phone/online assistance